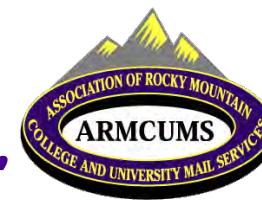


May 17, 2018

ARMCUMS *Messenger*



Association of Rocky Mountain College and University Mail Services Newsletter

In this issue:

Member-at-Large:

2017-2018 term

- Richard Boudrero
- Raymond Evans
- Darin Lee
- Robert Trumbull
- Joshua Turnquist

2018-2019 term

- Holly Berryman
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- Jennie Miller
- Trish Nelson
- Bri Powell

Getting to Know YOUR Board Members

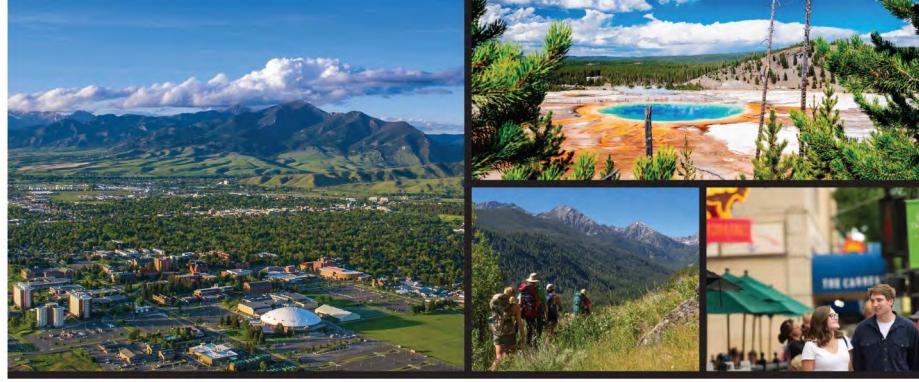
In this second issue we'll be highlighting our Member-at-Large board members. We hope that you enjoy getting to know them a little better!

Reminder to Save the Date!

2018 ARMCUMS Conference is scheduled for September 22-26 in Beautiful Bozeman, Montana.

Please see the ARMCUMS website for more details:

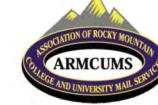
www.armcums.org



Save the date.

Join us for the **2018 ARMCUMS Conference**
in Bozeman, Montana

September 22-26, 2018



ARMCUMS
c/o Arizona State University
PO Box 870810
Tempe, AZ 85287-0810

2018 Conference

Dates: September 22-26, 2018

Hotel and conference location:
Hilton Garden Inn, Bozeman, Montana in beautiful Big Sky Country
<http://group.hiltongardeninn.com/ARMCUMS>

ARMCUMS Meet & Greet
Saturday, Sept. 22

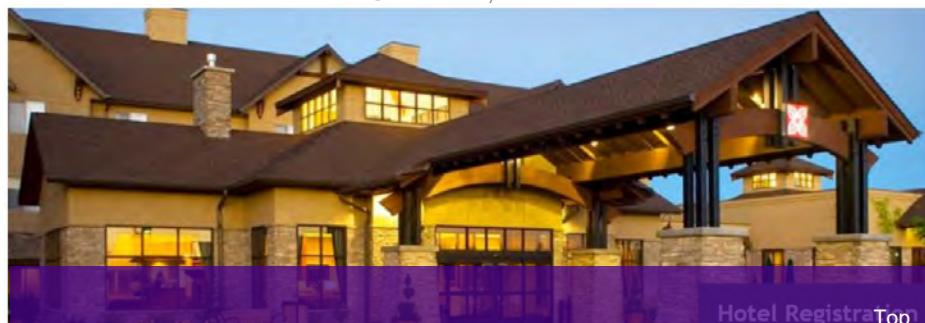
Optional excursion to Yellowstone National Park
Saturday, Sept. 22 from 8 am-5 pm
Lunch at Old Faithful Inn for \$20. Transportation included.

For information: visit armcums.org/conference.htm or contact:

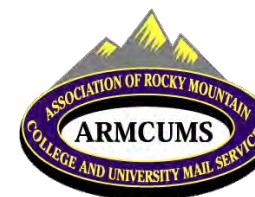
- **Richard Boudrero—Utah State University**
richard.boudrero@usu.edu • 435-797-1876
- **Jennie Miller—Montana State University**
jennie.monroe@montana.edu • 406-589-5717
- **Paula Dawn Burgess—Utah Valley State University**
dawn.burgess@uvu.edu • 801-863-7797

Don't forget to renew your
membership by July 1st!
www.armcums.org

Hilton Garden Inn, Bozeman MT



[Hotel Registration](#) [Top](#)



Meet Richard Boudrero



My name is Richard Boudrero, I have been employed by Utah State University Mail Services for 43 years, all in mail services. I have been blessed to work for a very supportive organization which has allowed me to serve in various capacities in higher education throughout my career.

I joined the ARMCUMS family shortly after its inception at the ARMCUMS conference hosted by Colorado State University in Fort Collins. I have served as a board director for many years and served as ARMCUMS President.

As Utah's Land Grant institution, Utah State student enrollment is over 28,000 on our Logan Campus,

over 32,000 including our regional campuses. We are a Carnegie Research Foundation with "higher research activity". Utah State has produced 7 Rhodes Scholars and 1 Nobel Prize winner. Professors from Utah State have been the sole Carnegie Professor of the year 14 times in the last 20 years. USU has 9 colleges, 159 undergraduate degrees, 83 master's and 41 doctoral degrees. Utah State has played an integral part in NASA Space Research, and has produced more payload projects than any other institution. NASA fondly speaks of Utah State as Space University.

"We strive to exceed customer expectations."

- Richard Boudrero

We oversee Campus Mail and the Contract Post Office. We operate with 8 FTE's and 7 seasonal students. We are proud of the customer service and products and services for the campus community. We strive to exceed customer expectations.

My wife Terri and I are the parents of seven children and seven grandchildren. I enjoy farming, ranching and gardening. Our entire family are longtime Aggie Big Blue members and avid/staunch supporters of our university athletic teams. This includes my parents, who are 50 plus years as Aggie season ticket holders, my siblings and myself. Between us we have 175 cumulative years of support of our athletic sporting teams. I guess you could say we are DIE HARD AGGIES!

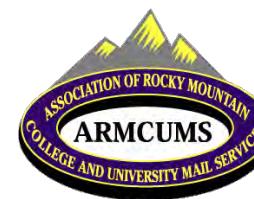
A personal goal for me and for our association is to increase our membership so that we may better serve those institutions within our geographic area including "17 states" with their Mail Service responsibilities.

I have been fortunate to have excellent administrative support that has allowed me to serve higher education with NACUMS, ARMCUMS and with MATC at postal headquarters. Utah State University has hosted 5 national conferences and 1 regional conference. We have been fortunate to support and attend dozens of National Postal Forums, MailCom and dozens of regional organizations across the country.



The Richard Boudrero Family

[Top](#)



Meet Raymond Evans



Raymond E. Evans, Black Hills State University, Mail Service Manager

I have been an active member-at-large since 2013. I have served 3 terms on the ARMCUMS Board, 2013/14, 2015/16 and 2017/18.

I have been the Managing supervisor here in Mail Services at Black Hills State University since 2010, serving as Lead Mail Processor for 9 years. Currently our active student body is approximately 3900 students at our campus here in Spearfish, South Dakota.

Mail Services falls under our University Facilities Services Department. I currently have 10 student employees that fall under my supervision. I pride myself and my operation in delivering the highest quality of customer service to our customers.

I'm currently not married, but I do have 4 children all of whom are adults living out their lives on their own now.

As an active member-at-large I would like to see our membership grow and bring in many new faces and fresh ideas to our organization.

I was born in Denver, Colorado in 1962. Graduated from Boulder High School, Boulder, Colorado in 1981. Enlisted in the United States Navy in 1983 and remained in service for 24 years, retiring as a Chief Petty Officer in 2007. In May of 2000 I graduated with a Bachelor's of Science in 'Workforce Education and Development' from Southern Illinois University, Carbondale, IL. I was able to capitalize on the education I received for my degree while serving in the capacity of Master Training Specialist as an Instructor in the United States Navy teaching both junior and senior personnel in both aircraft equipment maintenance and administrative procedures.

"I would like to see our membership grow and bring in many new faces and fresh ideas"

- Ray Evans

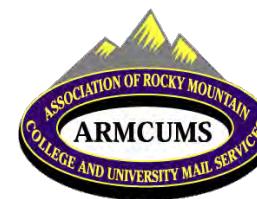
After I retired in 2007, I moved my family to Spearfish, South Dakota and after taking a few months off to enjoy the Black Hills, I went to work as a heavy equipment operator at a local quarry loading trucks with road making material and asphalt for building and repairing roads.

In 2010 I went to work at Black Hills State University managing the mail service operations for the students and faculty. As 2013 rolled around, Black Hills State University hosted the Association of Rocky Mountain College and University Mail Services (ARMCUMS) in Rapid City, South Dakota which introduced me to a much broader understanding on how things work. My continued membership with ARMCUMS has proven to be a great opportunity for me in learning and understanding how other universities do business with their mail rooms, bulk mailings, print shops, and pre-sort operations.



*Top: The many faces of Ray Evans
Bottom: Black Hills State University, Spearfish, SD*

[Top](#)



Meet Darin Lee



My name is Darin Lee and I have been an ARMCUMS member since 2011. I began serving on the ARMCUMS board in 2012 and attended my first ARMCUMS conference in Jackson, Wyoming in 2012. It was a great experience and I have enjoyed being a member of the ARMCUMS family since that time. I regret not having joined ARMCUMS sooner.

I have been employed as supervisor of Campus Postal Services at the University of North Dakota since 1997. I first worked at CPS as a student in 1991 and became a fulltime employee in 1992. There are approximately 13,000 students enrolled at UND. Currently five fulltime staff employees report to me and during the academic year, another five student employees. CPS is organized under Facilities Management and I report to the Logistics Manager.

"I regret not having joined ARMCUMS sooner."

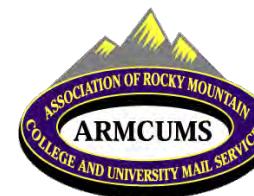
- Darin Lee

The University of North Dakota was formerly known as the Fighting Sioux but is now known as the Fighting Hawks. UND won the 2016 NCAA National Hockey Championship and have been national champions 8 times in hockey. Our school also won the Big Sky Conference in volleyball, football, men's and women's basketball during the 2016-2017 season. UND is now transitioning out of the Big Sky Conference.

My wife, Tricia, and I live in Grand Forks, North Dakota and have three sons: Hunter, Mason and Connor. We are both looking forward to and fretting about Hunter graduating from high school in 2019. Like many parents, we ponder: "How can this be happening already?" I used to enjoy golf but have had little time for that since becoming a parent.

I enjoy playing Settlers of Catan with my brother and Hunter. I don't know why I enjoy playing it so much because it is such an aggravating game to play.





Meet Bob Trumbull



I was born and raised in Laramie, Wyoming. I have one sister and one brother. After graduating from Laramie High School, I attended the University of Wyoming. The University of Wyoming currently has an enrollment of about 13,000 students and there are about 3,000 benefited employees.

I started working as a USPS carrier and transferred to the University of Wyoming Postal Services in 1980 as a Mail Carrier. I have been employed by UW for 38 years and I currently hold the position of Manager of Postal Services. I feel that while working at the UW Postal Services I have gained the trust and respect from the many University departments.

While at the U of W, I instituted a QBRM program to gain savings for my department. I also developed a bar-code system for our campus to be used in processing the outgoing mail. I continue to guide departments for the most effective use of postage funds and proper format for their mailings.

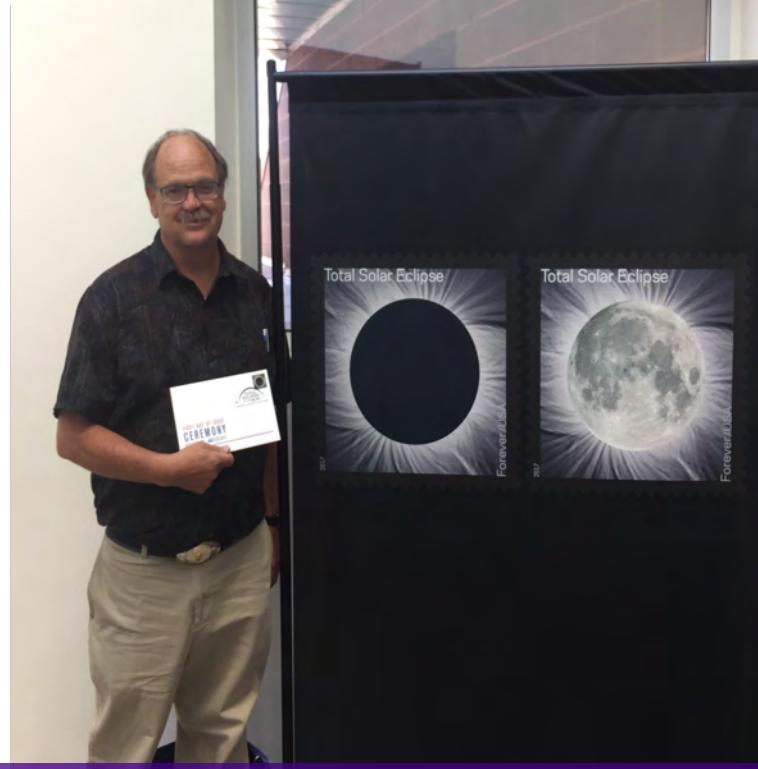
I have belonged to NACUMS since 1993 and been a member of ARMCUMS since its formation in 1998. I currently serve as a Member-at-Large on the ARMCUMS board. I enjoy working with both NACUMS and ARMCUMS as I feel that small colleges and universities can easily be overlooked in regards to representation on national boards. I am also a member of the Colorado/Wyoming Postal Customer Council.

Since 1988, I have received many accolades and awards through UW, NACUMS and ARMCUMS. I also received awards such as the UW Presidential Installation Commemorative Award, Division of Administration Finance Award, College of Arts & Science Student Council Award for Positive Contributions, and most recently the EG Meyer Award. I am active with the UW United Way and am the current chair. I am also very active with the relay of life.

*"I feel that small
colleges and
universities can easily
be overlooked in
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national boards."*

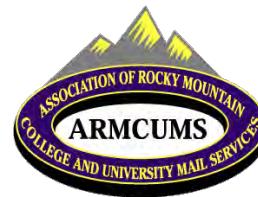
- Bob Trumbull

I feel that my many nominations, awards, and dedication have easily proven that I am familiar with all aspects of college and university mail services and not just one area.



*Bob Trumbull, unveiling of the Total Solar Eclipse stamp
at the University of Wyoming*

[Top](#)



Meet Joshua Turnquist

Information
Unavailable

Meet Holly Berryman



My name is Holly Berryman and I am with Northwest College in Powell, WY.

Northwest College is a residential college with approximately 1693 students. We are located in a rural area in the beautiful Northwest part of Wyoming about 70 miles from Yellowstone National Park. We are one of 7 Community Colleges in the state of Wyoming, with our only University located in Laramie, WY. We have award winning programs such as our Photography and Music programs and many other wonderful programs ranging from Equine to Welding.

I have been in my position as Communications Services Assistant in Mail Services at Northwest College in Powell, WY since October of 1998 and report to the Director of the Computing Services Department. I am the only Full time employee of Mail Services, but have several student workers under my supervision. I am responsible for the faculty, staff and student mail.

Although I have been in the College University and Mailing industry for almost 20 years, I have only been a member of ARMCUMS for around 4 years and am a newly elected member at large. While on the board of ARMCUMS, I hope to be a voice for those of us in rural areas that may not have the same resources available for those in larger areas.

When I am not at work, I enjoy spending time with my 3 absolutely wonderful and adorable grandchildren or going camping in the mountains of Wyoming and Montana.

*"hope to be a voice
for those of us in
rural areas"
- Holly Berryman*



Meet Ronnie Farris



Greetings! I have served as the Director of Postal Services at Lipscomb University since September of 1979. I report to the Associate VP of Finance Services and have 10 additional employees in my department; 2 FT; 1 PT and 7 student employees. I am proud to share that in our last satisfaction survey, we received an over all approval rating of 97%+.

Susan and I have been married for almost 37 years. We have two children and one granddaughter. Beside enjoying going to work EVERY day, we often vacation at our summer home in Walt Disney World (we have a Disney timeshare). We are active in local church work where I serve as an elder at the Granny White Pike church of Christ, located next to the Lipscomb University campus. We also go on mission trips with the church youth group to Ensenada, Mexico each year where we work at The City of Children orphanage and we do food distribution to families in that community.

I was blessed to have received my CMDSM certificate at the recent CUMSA conference in Asheville, NC. It was a lot of hard work, but I believe well worth the



effort and study. I would encourage anyone who has an interest in becoming more knowledgeable in the mailing industry to study and sit for this exam.

Here at Lipscomb, along with parcel lockers by Neopost and Amazon, we will be installing a high density mail delivery system beginning in fall of 2018. Like a number of things in the university mailing industry things are changing. In order for us to keep up and stay ahead of the changing tide, we must be willing to alter the way we do business, do things that our customers expect. Staying a few steps ahead is always a good thing!

“ . . . what we do on a daily basis is vital to those we serve”

- **Ronnie Farris**

Our three and a half year-old granddaughter is a pure delight! With her there are NO dull moments! She keeps us busy and she, too is a Disney fan! Currently, she is enthralled with Disney princesses and she believes she is one too! An activity she and I enjoy each day is going to the 'moop mop' translated mailbox. This is strictly an Olivia and Papa thing!

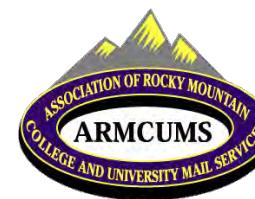
When time permits, I enjoy working in my yard, digging in the dirt and watching things grow. Actually, right now, I hear my yard calling me!!

I have been an ARMCUMS member since 2013 and am currently serving a second term as Member-at-Large. While serving on the ARMCUMS board, I would like to see our membership increase by 100%. There are seemingly countless universities in this region who should be a member of ARMCUMS. There is strength in numbers and we need to figure out a good way to introduce our fellow university mail operations contacts to be a part of this fine organization. --

As in the past, we need to explore the hidden value of ARMCUMS membership and get that information out to our colleagues because what we do on a daily basis is vital to those we serve. We are the life-blood of our campus community.

On a personal note . . . I like chocolate moose tracks ice cream and Samoa Girl Scout Cookies - I believe I could eat an entire box at one sitting, with a glass of milk, of course!





Meet Jennie Miller



Hi All,

My name is Jennie Miller. I am the Mail Services Manager for Montana State University located in Bozeman, Montana. Montana State University student body population is currently 16,703.

In June 2018, I will have worked in Mail Services for twelve years (1.5 years as a Mail Clerk/CARRIER, 9.5 years as the Mail Services Accounting Associate III, and 1 year as the manager). According to my former supervisor, I signed a 30 year contract. Only 18 years to go (LOL).

My staff consists of five full time employees, two $\frac{3}{4}$ time employees, and two or three student workers. Our department reports to University Services. I report directly to the Operations Manager for University Services.

I am proud and excited that we are Passport Acceptance Facility. It has taken ten months to get this process accomplished. This will be a great service to our university and community.

I am a first year ARMCUMS board member. I am hoping to learn as much as I can from all the board members and help when and where I can.

My husband, Shane, and I have been married for 8.5 years. We have two beautiful dogs, Missie, (8.5 year old Red heeler cross) and BeeBee (16 month old Jack Russel/Mini Aussie), several horses, and seven cows. We both love the outdoors. We recently spent time in West Yellowstone snowmobiling in March.

I enjoy quilting, reading books, music, rodeo, horseback riding, camping, fishing, biking, competing in 5k's & half marathons, and chilling at home.

*" . . . Passport
Acceptance
Facility . . . will be a
great service to our
university and
community."*

- Jennie Miller



Jennie and Hubby



5k practice



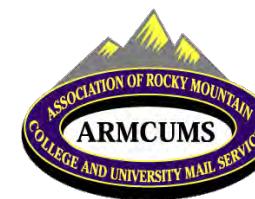
Missie (right) and
BeeBee (left)

Middle top:
Madison Arm near
West Yellowstone



Bottom: Some of my crew in the MSU Mail Services office with Richard, Dawn, Trish and Ryan

Top



Meet Trish Nelson



My name is Trish Nelson and I'm from a small town called Pickelville on beautiful Bear Lake in Utah. I'm the oldest of 3 and I have 1 brother and 1 sister. I am currently single and I have 4 children, Zane 34, Brok 31, Kelsee 23 and Jacob 20. I also have 5 grandkids, Hunter 12, Charley 9, Gracie 8, Mason 4, Lexie 3 and 1 coming in September.

I love to spend time with my family, especially my grandkids soccer games, baseball games and school events. My whole family, 20 of us, all went to Disneyland last May for a week and had the best time.

I have been employed at Utah State University in Logan, Utah for 18 years, all of them in Utah State University Mail Services. I manage the office, the student workers and Richard!

We have 8 contracted employees and 4 student workers during the school year and 1 student worker during the summer.

Our department is currently working to rebrand our logo and statement.

I have been an ARMCUMS member for several years, several of which I have served on the ARMCUMS Board. I am currently serving as a Member-at-Large for the 2018-2019 term.

I love going to conferences to network with other university and college mail services employees. I find it very beneficial to see what others are doing in their operations and gather ideas that we might be able to implement and use at Utah State University.

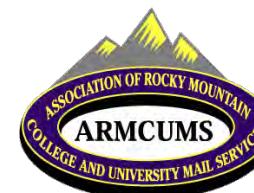
*"I find it very
beneficial to see
what others are
doing in their
operations and
gather ideas that we
might be able to
implement and use
at Utah State
University."*

- Trish Nelson



Top: Utah State University Mail Services
Bottom: Trish Nelson and Family

Top



Meet Bri Powell



Howdy! Let me introduce myself! My name is Bri Powell, pronounced br-eye, yes the I actually says its name. Ok, my name is ACTUALLY Brianna...but I hate being called Breeanna, so we cut it to Bri hoping people could get it right. After 30 years, I quit caring and respond to anything...but I prefer Bri ☺

I originate from a tiny town in central Utah called Stratesville. Population varies from 15 to 25 depending on who is living with Grandma. You won't find it on any map. But if ya can find Spring City, the family farm is 1 mile west, situated along the beautiful Historic Highway 89.

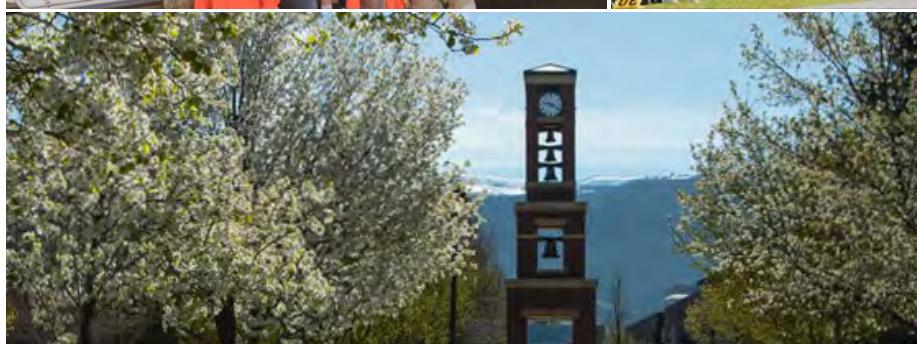
I bleed Snow College Orange and Blue and I'm a Badger through and through! I've been on campus since May of 2002 where I started working as a student janitor and enjoyed giving life to our beloved mascot Buster the Badger! From there I went to Photo Dark room manager, Lifeguard, WSI, Water Aerobics instructor, Assistant Pool Manager to Mail Services Manager in December 2012. We have just over 5000 students. About 3500 of them are on campus. I get the privilege of working with 8-10 students each year and I love every single one of them! We process mail and packages for about 850 on campus students and all our faculty and staff. We are also in charge of all the building setups for different events. We work very close with Student Life and the admissions Ambassador team. I report to the Director of Student Life who reports to the VP of Student Success. Recently we designed our own website that were super proud of! Among other things, it will allow us to have students sign up for their PO Box online.

When I started working in Mail Services the school was not utilizing any kind of "bulk" mail system. I made this project my obsession! In 4 years, using this program and discontinuing ineffective business reply permits, has saved the school... well A LOT of money!! And I give credit to attending my first ARMCUMS conference in September of 2014 I do believe! I learned I had options, and who to go to so I could learn about those options. I hope that as I serve on the ARMCUMS board I can step out of my comfort zone and continue to learn. I would like to be an active member of this wonderful organization and hope to assist in keeping it alive and well.

*"I bleed Snow College
Orange and Blue and
I'm a Badger through
and through!"*

- Bri Powell

When I'm not at work I'm usually in the mountains hunting, fishing or camping with my 5 boys. My favorite hunts have been for limited entry Turkey and Antelope. I have an adult daughter that lives in Salt Lake. I volunteer around 100 hours a month for our local ambulance as an EMT and for our county Sheriff office, where my Husband works. I'm a full time student with WGU finishing my Bachelors of Business Management. I love Photography, Oil painting, visiting my 92 year old Grandmother, doing family history research, tickling my boys, farming and dissecting cars or tractors with my dad. Before falling for my husband of now 10+ years, my dad was easily my best friend! He taught me to change my own oil, lay my own tile, make my own furniture, take my own family pictures, butcher my own meat, do my own taxes and a lot more!! My mom likes to tell people who don't know me "your first mistake was assuming she's like other girls!"



Upper left: Bri's family Upper right: School mascot
Bottom: Snow College

Top